



C A R O L S T R E A M
ANIMAL HOSPITAL

140 Elk Trail
Carol Stream, Illinois 60188
(630) 462-7888

Thank you for coming in today and allowing us to serve you. We are trying to improve our services so that we can better serve you and your family companions. We would appreciate it if you could take the time to complete this survey. Any positive or negative feedback is appreciated.

How long did you wait in the reception area? _____ (minutes)
circle one: Brief, Reasonable, or Excessive

Did you wait long in the exam room? _____ (minutes)
circle one: Brief, Reasonable, or Excessive

Were you treated courteously by *all* staff members? _____
If not, please briefly explain: _____

Was the technician helpful? _____
If not, please briefly explain: _____

Did the doctor explain everything to your satisfaction? _____
If not please briefly explain: _____

Was the doctor knowledgeable? _____
If not please briefly explain: _____

Did the doctor spend enough time with you? _____
If not please briefly explain: _____

Do you feel that the value of the care you received was consistent with our fees? _____

Would you recommend this animal hospital to others? _____

Do you have any suggestions that would help improve our practice? _____

Your Name (*optional*) _____

Thank you for taking the time to fill out our survey.
The Doctors and Staff at Carol Stream Animal Hospital